

Families and Communities
Together

Directory of Services 2015-2020



*Supporting Family Resource Centers and
Innovative Services in Orange County*

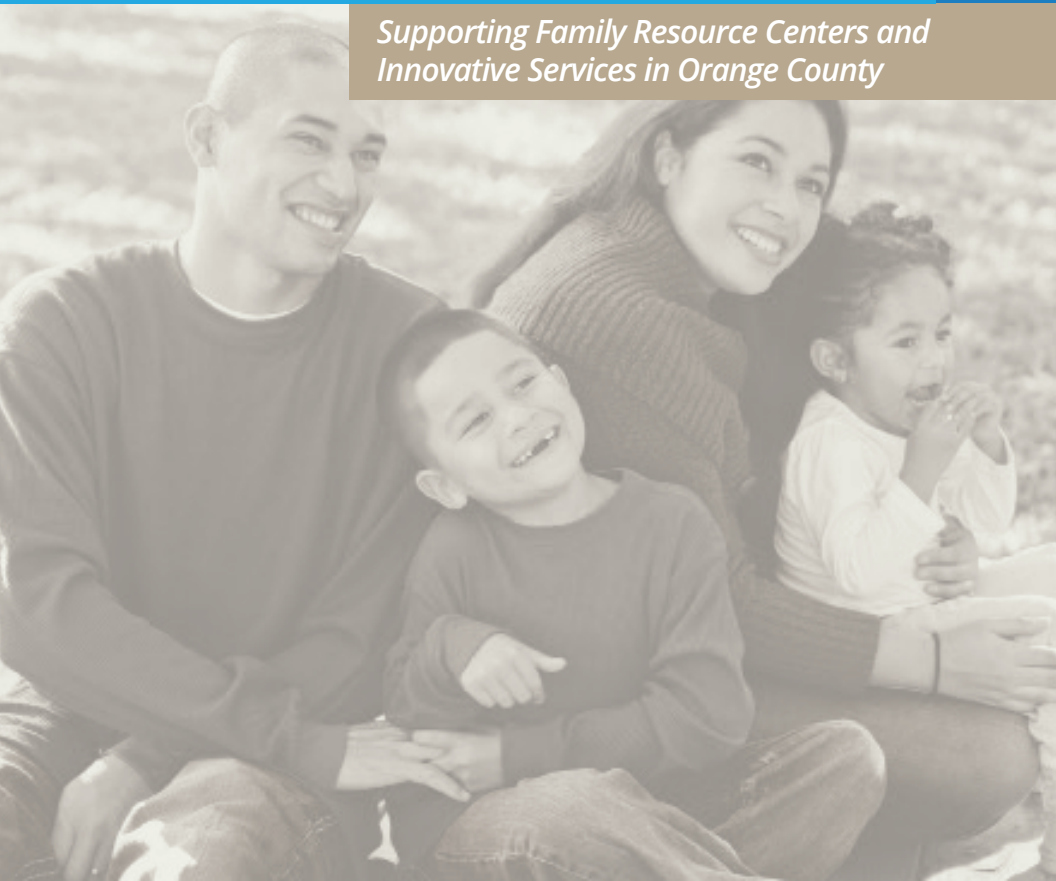




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Program Overview:

Launched in 1994, Families and Communities Together (FaCT) is a network of 15 Family Resource Centers (FRCs) located throughout Orange County's highest-risk communities providing essential family support services, education, and resources. FaCT is administered by the County of Orange Social Services Agency, in partnership with the FaCT Coalition of Charitable Ventures of Orange County, The Olin Group, and the Orange County Alliance for Children and Families.

The FaCT Coalition provides the FRC network with technical assistance in marketing, fund development, and community engagement, as well as training in best practices for child development and family strengthening. It also manages the network's shared data system and evaluation. These services maximize the programmatic benefits offered by the FRCs. Programs and services receive funding from federal, state, and county agencies including U.S. Department of Health and Human Services-Promoting Safe and Stable Families, Office of Child Abuse Prevention, California Emergency Management Agency, the County of Orange, as well as volunteer, in-kind support, and private donations.

Our Vision

Is that all our children grow up in stable, nurturing families and safe, supportive communities which promote healthy development and provide opportunities for children, youth and adults to achieve their full potential as caring, responsible, and productive members of society.

Our Mission

Is to identify and promote promising and best practices, train, fund, and advocate for family resource centers (FRCs) to be Orange County's community-based platform for prevention activities and family support services.



What is a FaCT Family Resource Center?

Each FRC is a family-friendly, community-based site that provides access to comprehensive prevention and treatment-oriented social, educational, and health services for all families, including birth, blended, kinship, adoptive, and foster families. FRCs serve as vehicles for engaging local residents and community organizations in the identification and resolution of community concerns related to raising healthy children. Every FRC is unique to its community; services are offered by multicultural and multilingual staff that reflect the surrounding neighborhoods and the families they serve.

Core FRC Services

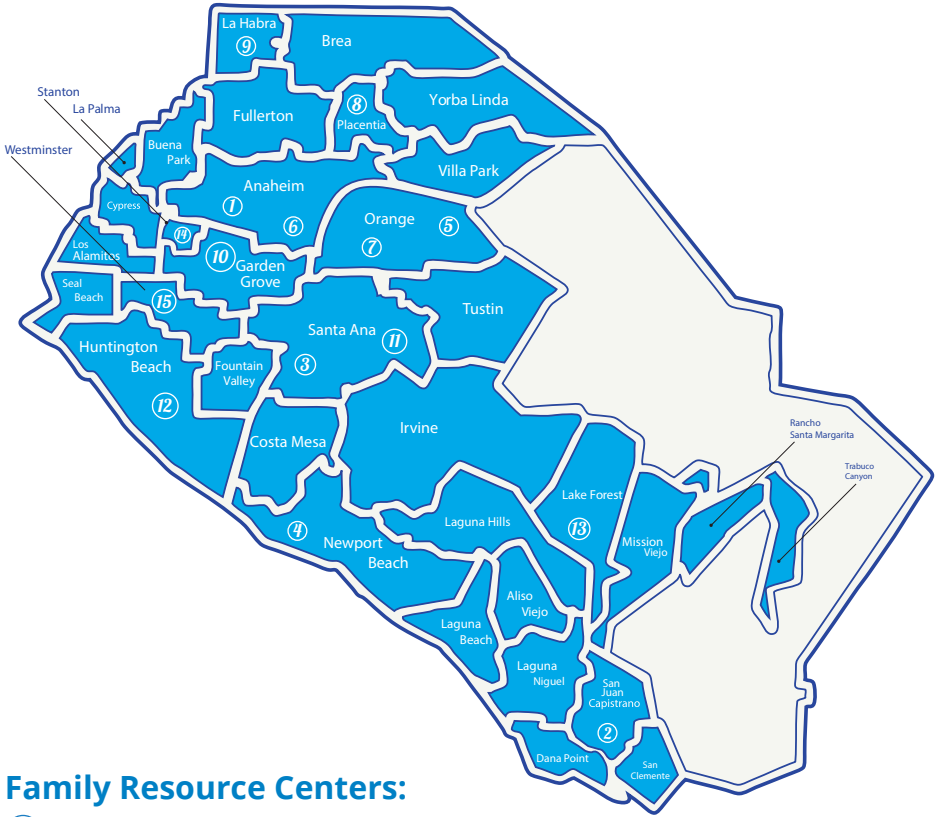
Services are offered at all FaCT funded FRCs

- Counseling
- Parenting Education
- Family Support Services
- Domestic Violence Personal Empowerment Program
- Information & Referral Services
- Comprehensive Case Management Team Services
- Out of School Time Youth Programs
- Family Reunification Fun Activities
- Adoption & Promotion Services

Additional FRC Services

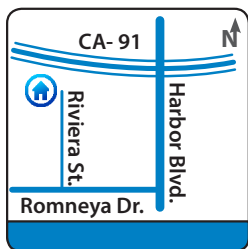
Services vary across FaCT funded FRCs

- Family Health & Wellness
- Family Economics & Self-Sufficiency
- Child Development Activities
- Emergency Assistance
- Family Literacy and Education
- Legal Assistance
- Differential Response (DR)
- Family Stabilization



Family Resource Centers:

- ① Anaheim Harbor
- ② Community Health Enrichment Collaborative
- ③ Corbin
- ④ Costa Mesa
- ⑤ El Modena
- ⑥ Family Oasis
- ⑦ Friendly Center – Orange
- ⑧ Friendly Center – Placentia
- ⑨ La Habra
- ⑩ Magnolia Park
- ⑪ Minnie Street
- ⑫ Oak View
- ⑬ South Orange County
- ⑭ Stanton
- ⑮ Westminster



Anaheim Harbor Family Resource Center

819 South Harbor Boulevard, Anaheim, CA 92805

Phone: (714) 399-0590 Extension 0 **Fax:** (714) 399-0595

Hours: Monday and Wednesday 11 a.m. - 8 p.m.

Tuesday, Thursday and Friday 8:30 a.m. - 5:30 p.m.

Online: factoc.org/anaheimharbor

Services Offered

Please contact the center for class schedules and availability.

- Adoptive, Foster Care, Relative Caregiver Family Support Services
- Afterschool Art Classes for Children
- Application Assistance (Medi-Cal, CalFresh, & CalWORKs)
- Case Management/Family Support Services
- Counseling (Crisis, Individual, Family & Group)
- Information & Referral Services
- Domestic Violence Services (Personal Empowerment Program - PEP)
- Enrichment Electives for Women
- Folklorico Dance Group
- Life Skills Workshops
- Mother's Club
- Multidisciplinary Team
- Parenting Education
- Sewing Class
- Single Mother Support
- Strong Families Institute
- Supporting Fatherhood Services
- Time Limited Family Reunification Family Fun Activities

Funded Partners

- Children's Bureau of Southern California
- Child Guidance Center, Inc.
- Orange County Children's Therapeutic Arts Center
- The Raise Foundation
- Western Youth Services
- Women's Transitional Living Center, Inc.

Non-Funded Partners

- My Safe Harbor
- Pathways Community Services
- CalOptima



Community Health Enrichment Collaborative Family Resource Center

27412 Calle Arroyo, San Juan Capistrano, CA 92675

Phone: (949) 489-7742 **Fax:** (949) 489-7748

Hours: Monday 8:30 a.m. - 5:00 p.m.

Tuesday and Wednesday 11:30 a.m. - 8:00 p.m.

Thursday and Friday 8:30 a.m. - 5:00 p.m.

Online: factoc.org/

Services Offered

Please contact the center for class schedules and availability.

- Adoption & Promotion Services
- Application Assistance: Calf Fresh, Cal Works Covered California and Medi-Cal
- Comprehensive Case Management Team Services
- Counseling (Individual, Crisis, Family and Group)
- Counseling for Housing Assistance
- Domestic Violence Personal Empowerment Program
- Family Reunification Fun Activities
- Family Support Services
- Information & Referral Services
- Legal Clinic (VAWA, RO, U-Visa)
- Life Skills Workshop
- Out of School Time Youth Programs
- Parenting Education
- Restraining Order Clinics
- Volunteer Leadership Group (CEAC)

Funded Partners

- The Raise Foundation
- Children's Bureau of Southern California
- Human Options, Inc.
- Mission Hospital Regional Medical Center

Non-Funded Partners

- Consumer Credit Counseling Service of Orange County
- Neighbor Works OC
- Second Harvest



Corbin Family Resource Center

2215 West McFadden Avenue Suite G

Santa Ana, CA 92704

Phone: (714) 480-3737 **Fax:** (714) 543-4947 **Extension** 0

Hours: Monday and Wednesday 11:00 a.m. - 8:00 p.m.

Tuesday, Thursday and Friday 8:30 a.m. - 5:30 p.m.

Online: factoc.org/corbin

Services Offered

Please contact the center for class schedules and availability.

- Adoptive Family Support Services
- Application Assistance (Medi-Cal, CalFresh & Covered California)
- Case Management/Family Support Specialist
- Child Counseling (2-17) (Individual and Group)
- Counseling (Crisis, Individual & Group)
- Community Resource Services
- Domestic Violence Services (Personal Empowerment Program - PEP)
- Foster, Adoptive and Relative Caregiver Family Support and Recruitment Services
- Information and Referral Services
- Legal Advocacy
- Life Skills Workshops
- Multidisciplinary Case Management Team
- Parenting Education
- Time-Limited Reunification Family Fun Activities
- Youth Out-of-School-Time Art Workshops
- Youth Volunteer Leadership Group (YAC/ CEAC)

Funded Partners

- Children's Bureau of Southern California
- Human Options, Inc.
- Orange County Children's Therapeutic Arts Center
- The Raise Foundation

Non-Funded Partners

- Children's Health Initiative of Orange County
- Consumer Credit Counsel of Orange County
- Transforming Life Center



Costa Mesa Family Resource Center

307 Placentia Avenue Suite 203

Newport Beach, CA 92663

Phone: (949) 764-8100 **Fax:** (949) 764-4543

Hours: Monday, Tuesday and Friday 8:30 a.m. - 5:00 p.m.

Wednesday and Thursday 11:30 a.m. - 8:00 p.m.

Online: factoc.org/cmfrc

Services Offered

Please contact the center for class schedules and availability.

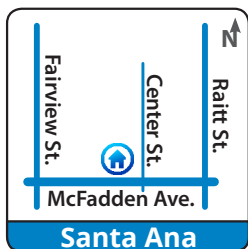
- Adoption & Promotion Services
- Comprehensive Case Management Team Services
- Counseling
- Domestic Violence Personal Empowerment Program
- Family Reunification Fun Activities
- Family Support Services
- Information & Referral Services
- Monthly Food Distribution
- Out of School Time Youth Programs
- Parenting Education
- Support Groups

Funded Partners

- Human Options, Inc.
- Children's Bureau of Southern California
- Girls Incorporated of Orange County
- The Raise Foundation

Non-Funded Partners

- Hoag Center for Healthy Living
- Mom's of OC



El Modena Family Resource Center

18672 East Center Avenue

Orange, CA 92869

Phone: (714) 532-3595 **Fax:** (714) 532-3593

Hours: Monday & Wednesday 8:00 a.m. - 8:00 p.m.

Tuesday, Thursday, & Friday 8:00 a.m. - 5:00 p.m.

Online: factoc.org/elmodena

Services Offered

Please contact the center for class schedules and availability.

- Adoptive Family Support Services
- After School Program/ Teen Program
- Application Assistance (Medi-Cal & CalFresh)
- Case Management Team/ Family Advocacy
- Community Events and Workshops
- Community Resource Services
- Counseling (Crisis, Family, Individual, & Group)
- Domestic Violence Services (Personal Empowerment Program - PEP)
- English as a Second Language
- Income Tax Preparation
- Information & Referral Services
- Multidisciplinary Team
- Parenting Education
- Senior Program/ Brown Bag/ CSFP
- Women, Infants, and Children - WIC/ Mobile Health Clinic

Funded Partners

- Community Action Partnership of Orange County
- Family Assessment Counseling and Education Services (F.A.C.E.S.)
- People for Irvine Community Health DBA: 2-1-1 Orange County
- Young Men's Christian Association of Orange
- Women's Transitional Living Center, Inc.

Non-Funded Partners

- AltaMed Health Services
- Community SeniorServ
- Orange Children and Parents Together (OCPT)
- Orange County Department of Education/ACCESS
- Orange County United Way
- Orange Education Center (RSCCD)
- Public Health Care Agency- Women, Infants and Children
- Second Harvest
- County or Orange Social Services Agency (MediCal & CalFresh)
- Grandma's House of Hope



Family Oasis Family Resource Center

131 W. Midway Drive

Anaheim, CA 92805

Phone: (714) 517-7107 **Fax:** (714) 956-1990

Hours: Monday, Wednesday, Friday 8:00 a.m.-5:00 p.m.

Tuesday and Thursday 11:00 a.m. - 8:00 p.m.

Online: factoc.org/familyoasis

Services Offered

Please contact the center for class schedules and availability.

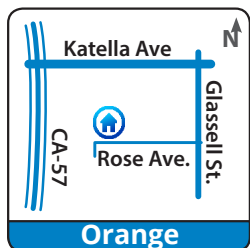
- Adoption & Promotion Services
- Adoptive Family & Relative Support Caregiver Support Services
- After School Activities
- Application Assistance (MediCal, CalFresh, & CalWorks)
- Parent Education Classes & Workshops
- Comprehensive Case Management Team Services
- Counseling (Individual, Group, & Crisis)
- Domestic Violence Services (Personal Empowerment Program)
- Family Advocacy & Support Services
- Family Reunification Fun Activities
- Family Support Services
- Information & Referral Services
- Jumpstart 4 Kids
- McKinney Vento Homeless Assistance
- Out of School Time Youth Programs
- Outreach & Engagement
- Parenting Education
- Parent Leadership Activities
- Referrals to Community Resources
- Youth Action Council

Funded Partners

- Children's Bureau of Southern California
- Anaheim Family Young Men's Christian Association
- Interval House
- Western Youth Services

Non-Funded Partners

- Anaheim City School District
- City of Anaheim
- Community Health Initiative of Orange County



Friendly Center - Orange Family Resource Center

147 West Rose Avenue, Orange, CA 92967

Mailing Address: P.O. Box 706, Orange, CA 92856

Phone: (714) 771-5300 Fax: (714) 771-7627

Hours: Monday - Friday 8:30 a.m. - 5:00 p.m.

Online: factoc.org/friendlycenterorange

Additional service locations available. Contact center for more information.

Services Offered

Please contact the center for class schedules and availability.

- Academic Tutoring & Recreation Programs (K-12)
- Adoptive Family Support Services
- Adult Classes
- Application Assistance (CalFresh)
- Back in Control Parenting Program
- Case Management/ Family Support Specialist
- Community Events & Workshops
- Counseling (Individual, Group, & Crisis)
- Domestic Violence Services (Counseling, Legal Assistance and Personal Empowerment Program – PEP)
- Differential Response (DR) (Family Support/Case Management & In-Home Support)
- Emergency Assistance (Food & Utility)
- English as a Second Language
- Father Events
- Food Programs add – Emergency, Supplemental, EFAP (Commodities/ Brown Bag) Kid's Café, and Mobile Pantry
- Health and Resource Fairs
- Holiday Events
- Information and Referral Services
- Job Development
- Kindergarten Readiness Program (3-4 years old)
- Multidisciplinary Team
- Parenting Education
- Supported Employment (18 -25 years old)
- Women, Infants and Children (WIC)

Funded Partners

- Friendly Center, Inc.
- City of Orange Police Department
- Interval House
- Western Youth Services

Non-Funded Partners

- Catholic Charities
- Orange County's Credit Union
- Pathways Molina Healthcare



Friendly Center - Placentia Family Resource Center

**900 S. Melrose Street
Placentia, CA 92870**

Phone: (714) 769-8660 **Fax:** (714) 632-3851

Hours: Monday and Wednesday 8:30 a.m. - 8:00 p.m.

Thursday and Friday 8:30 a.m. - 5:30 p.m.

Online: factoc.org/friendlycenterplacentia

Services Offered

Please contact the center for class schedules and availability.

- Application Assistance (Medi-Cal, Cal-Fresh)
- Community Engagement
- Comprehensive Case Management Team Services
- Counseling – Individual, Couples, Family, Crisis & Group
- Domestic Violence Personal Empowerment Program
- Family Reunification Fun Activities
- Family Support Services
- Father Programs
- Food Programs – Daily Food, Thursday Food Distribution, Mobile Pantry (Monthly), Commodities, CAP Food, & Emergency
- Foster & Adoption Promotion Services
- Holiday Events
- Health and Resource Fair
- Information & Referral Services
- Mobile Health Clinic
- Out of School Time Youth Programs
- Parenting Education
- Teen Group
- Tutoring K-12
- Utility Assistance
- Women's Support Group

Funded Partners

- Friendly Center, Inc.
- City of Placentia
- Western Youth Services
- Women's Transitional Living Center, Inc.

Non-Funded Partners

- City of Placentia Police Department
- Orange County Credit Union



La Habra Family Resource Center

501 S. Idaho St., Suite 330

La Habra, CA 90631

Phone: (714) 447-3460 **Fax:** (714) 447-3753

Hours: Monday, Wednesday and Friday 9:00 a.m. - 6:00 p.m.

Tuesday and Thursday 9:00 a.m. - 8:00 p.m.

Online: factoc.org/lahabra or www.frclahabra.org

Services Offered

Please contact the center for class schedules and availability.

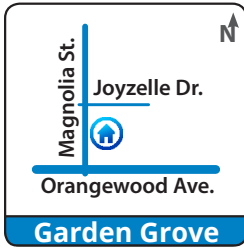
- Application Assistance (Medi-Cal, CalFresh, & Coverd California)
- Community Leadership Program for Parents and Teens
- Community Resource Services
- Counseling (Crisis, Individual, Family & Group)
- Differential Response (DR) (Family Support Services/Case Management & In-Home Support)
- Domestic Violence Services (Personal Empowerment Program - PEP)
- Family Support Services/Case Management
- Family Stabilization (FS) (Family Support Services/Case Management)
- Health Education
- Information and Referral Services
- Legal Assistance/Consultation and Education
- Multidisciplinary Team
- Parenting Education
- Relative Caregiver Support Services
- Support Groups
- Teen Support Services

Funded Partners

- Institute for Healthcare Advancement
- Boys and Girls Clubs of La Habra
- Public Law Center
- Western Youth Services
- Women's Transitional Living Center, Inc.

Non-Funded Partners

- Olive Crest
- The LGBT Center OC
- The Gary Center
- USC Telehealth



Magnolia Park Family Resource Center

**11402 Magnolia Street
Garden Grove, CA 92841**

Phone: (714) 530-7413 **Fax:** (714) 530-7908

Hours: Monday and Wednesday 9:00 a.m. - 8:00 p.m.

Tuesday and Thursday 9:00 a.m. - 6:00 p.m.

Friday 9:00 a.m. - 5:00 p.m.

Online: factoc.org/magnoliapark

Additional service locations available. Contact center for more information.

Services Offered

Please contact the center for class schedules and availability.

- Adoption & Promotion Services
- Community Events and Workshops
- Comprehensive Case Management Team Services
- Counseling (Individual, Family & Group)
- Domestic Violence Personal Empowerment Program
- Emergency Assistance (Food & Hygiene Products)
- Family Health & Wellness Services
- Family Reunification Fun Activities
- Family Strengthening Workshops
- Family Support Specialist
- Father Strengthening Parenting Classes
- Information & Referral Services
- Out of School Time Youth Programs
- Parent Education

Funded Partners

- City of Garden Grove
- Boys Town California, Inc.
- Interval House
- Team of Advocates for Special Kids, Inc. (TASK)

Non-Funded Partners

- Boys and Girls Clubs of Garden Grove
- Community Action Partnership
- Family Support Network
- Second Harvest
- YWCA



Minnie Street Family Resource Center

1300 E. McFadden Avenue Room 13

Santa Ana, CA 92705

Phone: (714) 972-5775 **Fax:** (714) 972-5781

Hours: Monday and Thursday 8:30 a.m. - 7:30 p.m.
Tuesday, Wednesday and Friday 8:30 a.m. - 5:00 p.m.

Online: factoc.org/minniestreet

Location Notes: Located in Rm 13 of John F. Kennedy Elementary School. All visitors must park in the back parking lot and walk towards the front of the school. Enter via the gate near the Multipurpose Room straight to room 13.

Services Offered

Please contact the center for class schedules and availability.

- Application Assistance (Medi-Cal & CalFresh)
- Information and Referral Services
- Counseling (Individual, Family, Group, & Crisis)
- Parenting Education
- Family Fun Events
- Family Support Services/ Case Management
- Differential Response (DR) Services (Family Support Services & In-Home Support)
- Family Stabilization (FS) Services
- Domestic Violence Services (Personal Empowerment Program - PEP)
- Family Law Clinic
- Life Skills Workshops for youth and adults
- Multidisciplinary Case Management Team meetings
- Youth Enrichment Programs (Children Empowerment Groups, Safe Dates, Hands Are Not For Hitting)

Funded Partners

- Human Options, Inc.
- Child Guidance Center, Inc.
- The Cambodian Family
- The Raise Foundation

Non-Funded Partners

- Art & Creativity for Healing
- Boys and Girls Club of Santa Ana
- City of Santa Ana
- Community Action Partnership of OC
- HCA – Brighter Futures and the CSPP program
- John F. Kennedy Elementary School
- Minnie Street Lighthouse Community Center
- Santa Ana Police Department
- Santa Ana Unified School District
- The Center for Living Peace
- Wells Fargo



Oak View Family Resource Center

17261 Oak Lane

Huntington Beach, CA 92647

Phone: (714) 842-4002 x 0 **Fax:** (714) 842-4184

Hours: Monday and Tuesday 11:00 a.m. - 8:00 p.m.

Wednesday, Thursday, Friday 8:30 a.m. - 5:30p.m.

Online: factoc.org/oakview

Services Offered

Please contact the center for class schedules and availability.

- Adoptive Family Support Services
- Application Assistance (Medi-Cal, CalFresh & Healthy Families)
- Case Management/Family Support Specialist
- Community Resource Services
- Information & Referral Services
- Counseling (Individual, Family & Group)
- Domestic Violence Services (Personal Empowerment Program - PEP)
- Drop-in After School Youth Recreation Program
- Differential Response (DR) Services (Family Support Services & In-Home Support)
- Family Events
- Family Stabilization Services
- Food Distribution
- Group Fitness
- Life Skills Workshops
- Multidisciplinary Case Management Team
- Parenting Education
- Time Limited Reunification Family Fun Activities
- Out-of-School-Time Programs
- Youth Volunteer Leadership Group (YAC/CEAC)

Funded Partners

- Children's Bureau of Southern California
- Interval House
- Ocean View School District
- The Raise Foundation
- Western Youth Services

Non-Funded Partners

- AltaMed Health Services
- Boys & Girls Club of Huntington Valley
- Community Service Program, Inc.
- City of Huntington Beach
- Oak View Renewal Partnership
- Salvation Army



South Orange County Family Resource Center

22481 Aspan St.

Lake Forest, CA 92630

Phone: (949) 364-0500 **Fax:** (949) 364-0575

Hours: Monday, Tuesday, & Friday 8:30 a.m. - 5:00 p.m.

Wednesday & Thursday 11:30 a.m. - 8:00 p.m.

Online: factoc.org/southorangecounty & sofrc.org

Services Offered

Please contact the center for class schedules and availability.

- Adoptive Family Support Services
- Application Assistance for: CalFresh, CalWorks, MediCal & Covered California
- Breastfeeding Support Group
- Comprehensive Case Management/Family Advocacy
- Consumer Credit Counseling
- Community Resource Services
- Counseling: Individual, Family, Group, & Crisis
- Domestic Violence Services (Personal Empowerment Program - PEP)
- Family Support Services
- Healthcare Education
- Information & Referral Services
- Legal Clinics (VAWA, RO, & U-visa)
- Life Skills Workshop
- Mental Health Counseling
- Multidisciplinary Team
- Out of School Time Youth Programs
- Parent/Child Interactive Programs
- Parenting Education
- Restraining Order Clinics
- Support Groups
- Emergency Assistance
- Healthcare Education & Access

Funded Partners

- The Raise Foundation
- Children's Bureau of Southern California
- Human Options, Inc.
- Mission Hospital Regional Medical Center

Non-Funded Partners

- Camino Health Center- Women, Infants and Children (WIC)
- City of Lake Forest
- Consumer Credit Counseling
- Mission Viejo Library
- Orange County Sheriff's Department
- Second Harvest
- Coalition of Community Clinics



Stanton Family Resource Center

**11822 Santa Paula Street
Stanton, CA 90680**

Phone: (714) 379-0129 **Fax:** (714) 379-0139

Hours: Monday, Thursday and Friday 7:00 a.m. - 6:00 p.m.
Tuesday and Wednesday 7:00 a.m. - 8:00 p.m.

Online: factoc.org/stanton

Location Notes: Parking lot access via Beach Blvd. Street parking available on Santa Paula St.

Services Offered

Please contact the center for class schedules and availability.

- After School Programs
- Adult and Child Counseling
- Boys and Girls Club
- Readiness on the Road
- Citizenship Classes
- Covered California Insurance Assistance
- Emergency Food Assistance
- Family Support Specialist/Case Management
- Family Reunification
- Father's Parenting Classes
- Foster/Adopt/Kinship Services
- Government Food Program
- HeadStart Child Development
- Homework Program
- Information and Referral
- Kid's Café Snack Program
- Nutrition and Health Education
- On-line Counseling
- Parenting Classes
- Personal Empowerment Program for Women
- Recreation Program
- Self Defense for Children
- Women's Support Group

Funded Partners

- City of Stanton
- Friendly Center, Inc.
- Interval House
- Western Youth Services

Non-Funded Partners

- ABA Institution
- American Diabetes Foundation
- Boys & Girls Club of Garden Grove
- Boys & Girls Club of Stanton
- Casa Youth Shelter
- Community Action Partnership
- Gang Reduction Intervention Program (GRIP)
- Help Me Grow
- Illumination Foundation
- Joyful Child Foundation
- MOMS OC
- National Asian Pacific Center On Aging
- Campfire Orange County
- OCAPICA- Orange County Asian and Pacific Islander Community Alliance
- OCCORD- Orange County Communities Organized for Responsible Development
- Orange County Health Care Agency
- Orange County One Stop
- Orange County Probation
- Orange County Sheriff's Department
- Raise Foundation
- Read OC/Stanton Library
- Second Harvest Food Bank of Orange County
- Youth Leadership of Orange County
- USC Telehealth



Westminister Family Resource Center

7200 Plaza Street

Westminister, CA 92683

Phone: (714) 903-1331 **Fax:** (714) 903-1881

Hours: Monday, Wednesday and Friday 9:00 a.m. - 6:00 p.m.

Tuesday and Thursday 11:00 a.m. - 8:00 p.m.

Online: factoc.org/westminister

Location Notes: Located in the community building within Sigler Park.

Services Offered

Please contact the center for class schedules and availability.

- Adoptive Family Support Services
- Adult Education
- Case Management/Family Advocacy
- Community Resource Services
- Counseling (Individual, Crisis & Group)
- Dental Services
- Domestic Violence Services (Counseling & Personal Empowerment Program - PEP)
- Emergency Assistance
- Information & Referral
- Multidisciplinary Team
- Parenting Education
- Youth Academic & Enrichment Programs

Funded Partners

- City of Westminister
- Abrazar, Inc.
- Boys and Girls Club of Westminister
- Boys Town California, Inc.
- Interval House
- Western Youth Services

Non-Funded Partners

- AltaMed Health Services
- American Family Housing
- Children's Health Initiative of Orange County
- Give for a Smile
- Maternal Outreach Management System (MOMS) Orange County
- Orange County Health Care Agency (CSPP)
- Westminister CHP
- Westminister Police Department
- Westminister School District

Counseling (Individual, Family, Group & Crisis)

Our FRCs provide counseling services to individuals, children, families, and groups. This service is offered with the goal of improving family functioning, increasing social support, teaching problem solving, reducing the effects of trauma, and to strengthen coping skills. Priority is given to non Medi-Cal, underinsured, and clients experiencing barriers to services. Clients may receive up to 20 sessions.

Parenting Education

FaCT FRC parenting courses have an effective curriculum that focuses on positive parenting techniques, effective discipline, and developmentally appropriate parenting skills. Open to all parents and caregivers.

Family Support Services

A family support specialist provides assessment, crisis intervention, ongoing support and referrals to resources and services for families with multiple-needs. Services are provided at the FRC or in-home depending on client needs and safety considerations. An individualized case plan is designed for each family with their input regarding barriers, strengths and needs. Every effort is made to ensure positive participation in services to stabilize the family and create safe and healthy home environments for children.

Domestic Violence Personal Empowerment Program

FaCT FRCs offer this ten week educational support program designed to empower victims to break the cycle of domestic violence through education on the dynamics and the effects of domestic violence, and to help victims protect children who live in domestic violence homes. Topics include safety planning, boundaries, anger management, legal aspects of domestic violence, working through denial, and maintaining healthy relationships

Information and Referral Services

Each FRC has a full-time staff member offering information and referrals for any family, individual or agency requesting assistance. This service is designed so that each specialist is the expert in their community and can link clients to resources and services to meet their varied and special needs. Examples include mental health services, basic needs resources, utility assistance, job training, legal assistance, substance abuse services, parenting, other educational programs, job training, recreational programs and more.

Comprehensive Case Management Team Services

This multidisciplinary team meets on a weekly basis to assess families with multiple needs. The goal is to link each family to services either at the FRC or in the community to meet those needs. Family members are invited to participate in the meetings and share thoughts regarding their strengths, needs and capacity to participate in services.

Out of School Time Youth Programs

OST Programs are designed to provide participants with a safe and nurturing space during after school and non-school hours. FaCT FRCs provide comprehensive programs that fit the needs of their communities including recreational, educational, developmental, leadership, and art and cultural enrichment activities.

Family Reunification Family Fun Activities

Family Reunification activities are supervised and organized events for children of parents and/or caregivers in the reunification process. Family Reunification activities focus on increasing the bond between parents and their children and providing an enriching and interactive environment for families.

Adoption and Promotion Services

This service aims to promote, in collaboration with Orange County, the need for foster and adoptive resources for children in need of a permanent home. Our FRCs promote this need at community events and workshops, and through the distribution of marketing materials in their respective communities.

Differential Response

This service is offered to families referred by Children and Family Services (CFS) during an investigation of alleged child abuse. A CFS Senior Social Worker teams with a Family Support Specialist from the FRC, completing an assessment of strengths and needs. The CFS case is closed and the family has the opportunity to participate in case management, family support and in-home support services through the FRC with the goal of stabilizing the family and preventing further incidents of abuse or neglect.

CalWORKs Family Stabilization

The Family Stabilization Program provides intensive case management and services to Welfare to Work clients who are experiencing an identified crisis or situation. A Specialized Case Manager teams with a Family Support Specialist from the FRC, completing an assessment of the strengths and needs. The Welfare to Work clock is paused and the family has the opportunity to participate in case management, family support and in-home support services through the FRC with the goal of stabilizing the family and preventing further incidents of crisis. The program utilizes services such as Behavioral Health Services, Domestic Abuse Services, Public Health Nurse, employment support, child support, transportation, and referrals to community organizations to stabilize and assist families in crisis.

Other services not defined vary across FRCs. Please contact the FRC for details.



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